

# fall education day journée d'éducation d'automne

CITY HALL/ HÔTEL DE VILLE  
111 RUE LISGAR STREET

Saturday November 19  
samedi 19 novembre

**COME CELEBRATE** CHASEO's 15<sup>th</sup> anniversary, discover the Co-operative Information Fair & explore ideas for collaboration in the IYC 2012 Forum for Action!

**VENEZ NOUS JOINDRE** pour célébrer le 15<sup>ème</sup> anniversaire de l'AHCEO, découvrir le Foire d'Information Coopérative & explorer des idées de collaboration dans l'AIC 2012 Forum pour l'Action!



Co-operative Housing Association of Eastern Ontario (CHASEO)  
Association de l'habitation coopérative de l'est ontarien (AHCEO)

311-225 rue Metcalfe Street, Ottawa, ON K2P 1P9  
t. 613 230 2201 | f/télécopieur. 613 230 2231 | e/courriel. info@chaseo.org

[www.chaseo.org](http://www.chaseo.org)



**This year**, in preparation for **the International Year of Co-operatives (IYC) 2012**, CHASEO has decided to change up the activities for the **Fall Education Day**. We've teamed up with **Your Credit Union** to create something new and extremely exciting!

## **REGISTRATION & NETWORKING (9 to 9:30 am)**

**After registering**, enjoy a coffee and muffin while reconnecting with fellow co-operators

## **morning workshops (9:30 – 11:30 am) CHOOSE ONE!**

### **A PRACTICAL APPROACH TO HELPING MEMBERS MANAGE CONFLICT**

In As a follow-up to the Community Mediation session at our Spring Congress, we are offering a workshop on conflict resolution for co-op leaders. Brian Strom from the Canadian Institute for Conflict Resolution and Amanda Shaughnessy, a CHASEO instructor, are teaming up to offer practical processes and tools to help manage conflict constructively. Brian will present two practical processes that will be very useful in your leadership role and Amanda will provide the context and application to our co-op communities.

Learn and practice:

- how to get at the real source of conflicts and help parties in conflict discover mutually satisfying solutions.
- how to give feedback to others without escalating conflict.

You won't want to miss this practical and hands-on session.

**Brian Strom**, Executive Director, Canadian Institute for Conflict Resolution | **Amanda Shaughnessy**, CHASEO Instructor, Manager, Co-op Voisins.

### **2 THE NEW HOUSING SERVICES ACT (HSA): WHAT IT MEANS FOR PROVINCIAL CO-OPS AND YOUR CO-OP'S BYLAWS**

This workshop is for members and staff of provincial program co-ops who are wondering what effect the new HSA will have on their co-op and on their by-laws.

Since CHF Canada's Ontario Region first published the model SHRA By-law in the summer of 2002, there were a number of changes to the Social Housing Reform Act (SHRA). These changes made it necessary to update the SHRA by-law. And now, as you may have heard, the Provincial Government recently passed new legislation, the HSA, which replaces the SHRA and will take effect January 1st, 2012.

How will the new HSA affect your members and your co-op's by-laws? In this workshop, you will learn what you need to do if you are in the process of updating your by-laws or are planning to so that they were in compliance with the SHRA. You will learn about the new HSA and how it will affect your members and your by-laws.

**Lori Simpson**, CHASEO Instructor, President, L. Simpson Management Services.

### **3 CLEAR AS DAY: UNDERSTANDING YOUR FINANCIAL STATEMENTS**

Have you ever looked at your financial statements and wondered what it all means? We'll explain some simple equations behind all financial statements. Once you understand the basic equations, you can add more detail – and start to use your co-op's financial statements to make important decisions for the co-op. We'll also introduce you to the "plain-language financials" developed by the Agency for Co-operative Housing. If financial statements are making your head foggy, we'll lift the fog and make them as clear as day.

**Marg Callaghan**, Relationship Manager, The Agency for Co-operative Housing | **Jean-Marc Carrière**, Relationship Manager, The Agency for Co-operative Housing | **Penelope Winter**, Founder of P. Winter Management Services.

### **4 YOUTH!!!**

Looking for a space to share, brainstorm and discuss with other co-operative young leaders? Do you know how we can further our involvement in the co-op sector? Using a "for youth by youth" approach, this energetic, interactive workshop will allow you to develop a plan for furthering our involvement in co-ops and highlight how and where we as youth can seek experiences in the co-op sector.

**Cynthia Mitchell**, CYL Facilitator, Coordinator with L. Simpson Management Services | **Céline Carrière**, CHASEO Instructor, Coordinator with L. Simpson Management Services.

**COOPERATIVE ENTERPRISES BUILD A BETTER WORLD**



# events! evenements!

## Silent Auction and 50/50 Draw

(9:00 am – 2:00 pm)

Throughout the day, you'll have the opportunity to bid on silent auction items donated by Ottawa area co-operatives, as well as purchase tickets for a 50/50 draw. Proceeds support both Rooftops Canada and the Co-operative Development Foundation of Canada.

Rooftops Canada works with partner organizations to improve housing conditions, build sustainable communities and develop a shared vision of equitable global development.

The Co-operative Development Foundation of Canada (CDF) brings life changing opportunities to individuals and communities in the developing world. Donations to CDF support activities undertaken by the International Development Program of the Canadian Co-operative Association (CCA).

## Co-operative Information Fair

(11:30 am – 12:30 pm)

You may not be aware of it, but there is a large community of co-operative enterprises here in the Ottawa area—more than 100 credit unions and co-operatives of all types. Participants can check out displays from financial, worker, service, housing, agriculture and food co-ops. Be ready to network and mingle with fellow co-operators.

## Lunch (12:30 – 2:00 pm)

Please join us for lunch where we'll hear from our guest speakers and celebrate CHASEO's 15th anniversary! It's also your last chance to put in those final bids for the Silent Auction and get tickets for the 50/50 draw. Be sure to attend the IYC 2012 Forum to see if you're the winner!

## IYC 2012 Forum for Action

(2:00 – 4:00 pm)

Following the Ottawa Co-operative Information Fair, there will be a facilitated discussion to explore ideas for the Ottawa co-operative community to work together on a joint project(s) for the International Year of Co-operatives 2012.

Everyone is welcome to share their thoughts and plans or feel free to simply sit in and listen. Let's plan together to show everyone that co-operative enterprises really do build a better world!

## Encan silencieux et tirage 50/50

(9h00 – 14h00)

Au cours de la journée, vous aurez l'opportunité de faire une offre sur plusieurs items offerts par des coopératives d'Ottawa dans notre encan silencieux et, vous aurez aussi la chance d'acheter des billets pour un tirage 50/50. Toutes les sommes recueillies iront envers l'Abri Internationale et la Fondation du développement coopératif du Canada (FDC).

L'Abri Internationale travaille en partenariat dans le but d'améliorer les conditions de logement, de bâtir des communautés viables et d'établir une vision partagée d'un développement mondial équitable.

La Fondation du développement coopératif du Canada (FDC) offre des opportunités incroyables aux individus et aux communautés moins opportunes. Les dons versés à FDC aident à supporter des activités entreprises par le Programme de développement international de l'Association des coopératives du Canada (ACC).

## Foire d'Information Coopérative

(11h30 – 12h30)

Vous n'êtes peut-être pas au courant mais il y a une grande communauté de coopératives à travers Ottawa – plus de 100 caisses et coopératives de tous types. Les participants peuvent consulter des affiches des coopératives alimentaires, financiers, de travailleurs, de service, de logement et de l'agriculture. Venez rencontrer les coopérateurs et partager vos idées

## Dîner (12h30 – 14h00)

Venez nous rejoindre à l'heure du dîner où nous allons accueillir plusieurs conférenciers et célébrer le 15ième anniversaire d'AHCEO! Également, ce sera votre dernière chance de placer une offre à l'encan silencieux et d'acheter des billets pour le tirage 50/50. Les gagnants et/ou gagnantes seront annoncés au Forum de l'AIC.

## L'AIC 2012 Forum pour l'Action

(14h00 – 16h00)

Suite à la Foire d'Information Coopérative, nous aurons une conférence discussion où nous allons échanger des idées et explorés les possibilités pour collaborer et célébrer en 2012.

Tous et toutes sont invités à partager leurs idées et concepts ou simplement s'asseoir et écouter. Venez planifier et bâtir ensemble l'année internationale des coopératives 2012.



# day at a glance

9:00 - 9:30 am

**Registration** & Networking (light refreshments)

9:30 - 11:30 am

**Morning Workshops** (choose one)

1. A Practical Approach to Helping Members Manage Conflict
2. The New Housing Services Act (HSA): what it means for Provincial Co-ops and your co-op's bylaws
3. Clear as Day: understanding your financial statements
4. YOUTH!!!

11:30 am-12:30 pm

**Co-operative Information Fair**

A unique opportunity to network with members of credit unions and co-operatives of all types from the Ottawa area

12:30 - 2:00 pm

**Lunch** with Guest Speakers, Silent Auction & 50/50 Draw in support of Rooftops Canada and the Co-operative Development Foundation of Canada (CDF)

2:00 - 4:00 pm

**IYC 2012 Forum for Action**

A facilitated discussion where we'll share ideas and explore possibilities for collaborating and celebrating in 2012

## how to register

➤ **EARLY BIRD**  
discount of 20%.

➤ **REGISTER EARLY!**  
Spaces are limited, so register early to get the workshops you want.

➤ **BONUS OFFER**  
Register two people and the third registration is free!

➤ **YOUTH BONUS**  
Register one person and registration is free for one youth!

Simply complete the attached registration form and fax it to CHASEO at (613) 230-2231. Then mail in your payment to:  
CHASEO 311-225 Metcalfe Street, Ottawa ON K2P 1P9

EDUCATION DAY FEES	EARLY BIRD MEMBER	MEMBER	NON-MEMBER
Full Day (includes lunch)	\$95 (by Nov 10th)	\$105	\$210

### ANY QUESTIONS?

Telephone: (613) 230-2201, ext: 247 | Fax: (613) 230-2231  
Email: [kdesousa@chaseo.org](mailto:kdesousa@chaseo.org) | **website: [www.chaseo.org](http://www.chaseo.org)**



wheelchair  
accessible



easy bus  
access



no scents make  
good sense

### CANCELLATION POLICY

*Cancellations must be received by our office at least 5 working days prior to Education Day in order to get a credit. Please try to find a replacement from your co-op in the event of a cancellation.*



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Our sincere thanks to Your Credit Union for their support of the IYC 2012 Forum for Action